

# Beyond Group Travel Service Support Package

7/2/2020

Cruise	Bronze	Silver	Platinum - Yearly Retainer
	\$100 pp	\$200 pp	\$1,000 pp
<b>Exclusive BGT Consultation and Comparison</b>			
BGT consultation	✓	✓	✓
Cruise Recommendations & Comparative Analysis	✓	✓	✓
<b>Reservation Service</b>			
Compare best availability and reserve option of stateroom	✓	✓	✓
Provide reservation summary	✓	✓	✓
Handle deposit and final payment	✓	✓	✓
Email confirmation letter and documents	✓	✓	✓
Support liaison between you and cruise line	✓	✓	✓
Access to negotiated upgrades, amenities and special promotions <i>when available</i>	✓	✓	✓
<b>Pre/Post Recommendations &amp; Arrangements</b>			
Pre/Post Cruise hotel arrangements through cruise line	✓	✓	✓
Comparative analysis of hotel arrangements		✓	✓
Pre/Post cruise hotel arrangements separate from cruise line		✓	✓
Pre/Post cruise itinerary (touring, hotel, transportation, etc.)			✓
<b>Flights</b>			
Secure custom air schedule with the cruise line (may incur additional cruise line/airline charges)	✓	✓	✓
Competitive Airline Analysis and Reservation (if requesting separate from cruise line air)		✓	✓
Ticketing arrangements	✓	✓	✓
Seat assignments		✓	✓
<b>Cruise Details</b>			
Complete All Guest Information and Documentation Forms	✓	✓	✓
Specialty Dining Reservations	✓	✓	✓
Shore Excursion Recommendations & Reservation		✓	✓
<b>Insurance</b>			
Provide Insurance Quotes	✓	✓	✓
Insurance Consultation and analysis	✓	✓	✓
Provide documentation for insurance claim, if necessary (claim to be filed by client)	✓	✓	✓
<b>Technology</b>			
Access to our Electronic Beyond Group Travel Destination Guides	✓	✓	✓
Exclusive Beyond Group Travel Mobile Travel App (Pocket Travel)	✓	✓	✓
Cruise Assurance Technology (monitors price and amenities changes 24/7)	✓	✓	✓
<b>Travel Documents</b>			
Pocket Travel App	✓	✓	✓
Electronic	✓	✓	✓
Your choice! Electronic, printed or both			✓
<b>Travel Support</b>			
Pre-trip phone call/email	✓	✓	✓
Trip monitor for flight schedule	✓	✓	✓
Message capability 24/7 throughout journey	✓	✓	✓
Post-trip call and review	✓	✓	✓
Reconciliation any outstanding tasks post trip	✓	✓	✓